

Terms and Conditions

Like with everything nowadays, we have Terms and Conditions which we set out below. We have tried to make them succinct and painless for you to read, but ultimately, they must be agreed to whenever you make a purchase from our site.

Definitions:

We, us, Jeds Peds	refers to Jeds Peds Limited
You, customer, consumer	refers to you, the person reading this right now, looking at our website and making a purchase
Website, shop	refers to www.jedspeds.co.uk and all pages contained therein
Kit, kits, project	refers to the DIY guitar pedal kits that we sell, whether this be a whole kit or part thereof
Products	Refers to any item purchased from Jeds Peds Limited

- 1) The first thing to make clear is that none of our kits are endorsed by any manufacturers.
- 2) **DIY KITS:** The kits are DIY. For absolute clarity, this means do it yourself. You will be provided with the parts and instructions necessary to create your own working guitar effects pedal.
 - a. By making a purchase, you accept that the only person responsible for a successful build is you. There is an element of personal risk with any DIY project kit, if you buy something beyond your skill level and cannot build it, you are risking your investment.
 - b. We will provide support, help and advice as much as we can, but this is not a contractual obligation and is only provided out of the kindness of our hearts.
 - c. We only supply verified kits. This means verified circuits, that are recreated onto PCB's of our own design and hand built by us before being offered to you for purchase. Therefore, as you'd expect fully tested.
 - d. Any information on the kit comparison to a product on the market is for comparison only. The kits accurately represent what's compared but if you want a production pedal from a manufacturer, then please buy it from the manufacturer. Kits are designed for you to build your own tone not save some money vs comparable units.
 - e. Each kit has its own name, and a list of comparable pedals. The product you are buying is a pedal kit. EG Nerd Snipe, compares to a marketed Chorus pedal. The product you are buying is a Nerd Snipe kit. If you don't believe it compares to the marketed pedals tones then that view is not relevant as the product is a Nerd Snipe Kit and sounds exactly like a Nerd Snipe.
- 3) **HANDPICKED:** The kits are handpicked and by making a purchase, you accept that a degree of human error.
 - a. Sometimes, we may put our hand in the wrong tub or drawer and send the incorrect part. Both parties accept this possibility.
 - b. It is your responsibility to check the contents of your order immediately upon receipt.
 - c. If you find something missing from/incorrect in your order, you will contact us as soon as possible and within 14 days of receipt of your order.

- d. We will **ALWAYS** rectify our mistakes. The most obvious resolution being to send the correct parts at no cost to you, and as a bonus, you get to keep the incorrect components.
- e. Sometimes it may be necessary to substitute part of a kit for a suitable replacement. If you are unsure at any time, ask.
 - i. We do not accept any responsibility for a failed project if you use incorrect parts, whether supplied by us or not.
 - ii. Part of your job as the DIYer is to correctly identify the parts needed, and the correct location for said part. Thereby, in the same process, identifying any incorrectly supplied parts.
- f. Once a mistake has been rectified, you accept that you have received your full order, and the matter to be resolved.

4) **BESPOKE ITEMS:** If you would like a product making to your own specification, this is referred to as a custom or bespoke build. This ranges from an enclosure drilled or painted at your request, to a fully built pedal. In other words, any item that is modified from its original state in any way.

- a. You accept that any custom order is non-returnable and made individually to order.
- b. Should a finished product develop a fault, please contact us to discuss further, often a suitable resolution can be found.
- c. Jeds Peds Limited will provide a 12-month warranty on any custom pedal order, excluding any postage costs.
 - i. If your pedal develops a fault within the first 12 months, you must contact us as soon as possible to arrange a repair.
 - ii. Any repairs requested outside of the 12-month period may be charged and any costs agreed before any work is conducted.
 - iii. Any warranty provided by Jeds Peds Limited is non-transferrable.
- d. There is no right to return the pedal should it simply be “not to your taste”. We suggest you do some research before placing a custom order.
- e. Your rights to return the pedal or have any fault repairs is completely void if you have misused or tampered with the product in anyway i.e. do not try and fix it yourself!
- f. Fees may be applicable if there is nothing wrong with the pedal.
- g. You accept that the lead time for completed pedals and/or custom orders may vary.
- h. A refund will not be given if you make a custom purchase and subsequently change your mind once work has commenced on your order.
- i. Any prebuilt kit is non-returnable. You have bought a kit and asked me to build it for you, once building has commenced it is no longer in its original condition i.e. a kit. I do offer a 12 month repair warranty though.

5) **RETURNS:** We are unable to accept the return of any DIY kit that has been opened, although your statutory rights are not affected.

- a. **Please see Point 4 above, in respect of custom orders.**
- b. Returns will only be accepted in their original condition and packaging.
- c. Any return found to be not in their original condition will not be refunded.
- d. An easy way to think about this is “if I send this back, can it be resold?” if the answer is “no” then it is highly unlikely that you will be refunded or credited for the return.

- e. Any item sold by Jeds Peds Limited as a retail agent for another brand, can be returned for a refund/exchange within 28 days.
- f. Any product sold by Jeds Peds Limited as a retail agent for another brand will be subject to the manufacturer's warranty.
- g. Brexit related returns. Since Brexit all purchases outside the UK are now liable for import tax, the rate of which is set by the country you export too. The buyer is liable for all import costs. Furthermore, should a buyer not pay these costs and the parcel is therefore returned to us, the buyer relinquishes all rights to the product and will not receive a refund from us.

6) GENERAL TERMS: We reserve the right to refuse a sale at any time without reason.

- a. If a sale is made through the website, and we later refuse it, you will receive a refund for the full order. There are usually two reasons we may refuse your sale:
 - i. We are unable to fulfil it. You will know if this is the reason because we will contact you with a sincere apology and explanation; or
 - ii. We simply do not want to do business with you.
- b. If you are confused as to why your order has been refused and you have not received an explanation from us with your refund, you must:
 - i. think about your own behaviour.
 - ii. an only after all efforts have been exhausted by you as to why this may have been, are you allowed to contact us with a request for an explanation.
 - iii. We have absolutely no obligation whatsoever in anyway shape or form, to advise you of why your order has been refused. There is just no telling some people.
- c. If you do not agree to any of the policies by which we conduct our business, then leave the website now and do not come back.
- d. I run the Facebook forum out of the goodness of my heart. Any views or modifications discussed in there are not necessarily the views of JedsPeds LTD, and it should not be interpreted that discussion in there means a product listing is inaccurate or a kit is faulty. I cannot emphasise enough, these are DIY project kits.